

Terms and Conditions

Digital resources • Webinars • Courses • Related services

Effective: 18 September 2026

Important licence condition

A standard resource licence belongs to one purchasing school or organisation. Resources must not be copied, transferred or taken for use at another school or organisation when a member of staff changes employment. The new school must purchase its own licence.

Please read these terms before ordering. They explain who may use our resources, how bookings and cancellations work, and the rights and responsibilities that apply to purchases from We Teach Drama.

1. About us and how to contact us

- 1.1** We are We Teach Drama Limited, a company registered in England and Wales under company number 13202625 (“We Teach Drama”, “we”, “us” or “our”).
- 1.2** Our registered office is College House, St. Leonards Close, Bridgnorth, WV16 4EJ. Our correspondence and trading address is 70 Plymouth Place, Leamington Spa, CV31 1HW.
- 1.3** You can contact us at info@weteachdrama.com or by telephone on +44 (0)1926 945104.

2. About these terms

- 2.1** These terms apply when you buy digital resources, downloadable materials, access to recorded content, webinar or course places, or another product or service through our website. Any product page, booking information, proposal or order confirmation forms part of the contract. If a specific written term for a product conflicts with these general terms, the specific term takes priority.
- 2.2** A contract is formed when we send an order or booking confirmation. Please check the details and tell us promptly if anything is wrong.
- 2.3** If you order on behalf of a school, trust, company or other organisation, you confirm that you have authority to bind it. A purchase made wholly or mainly for professional, educational or business purposes is a business purchase. A “consumer” is an individual buying wholly or mainly outside their trade, business, craft or profession.
- 2.4** You must be at least 18 years old to place an order. We may sell internationally, but you are responsible for checking that the product is suitable and lawful for use in your location.
- 2.5** The version of these terms in force when you order applies to that order. Please save a copy of the terms and your confirmation email.

3. Products, availability and access

- 3.1** Descriptions, prices, dates, delivery methods, included materials and any access or replay period are stated on the relevant product page or in the written proposal. Images and previews are illustrative.
- 3.2** Download links, account access, joining links and recordings are supplied to the email address used for the order. You are responsible for entering a correct address, checking junk folders and keeping access details secure.

- 3.3** Access periods vary. No general 30-day period applies unless the product page or confirmation says so. You should download permitted files before the stated deadline. Time-limited recordings may not be downloaded unless we expressly allow it.
- 3.4** You need a suitable device, internet connection and, where relevant, access to third-party platforms such as Wix, Zoom, Vimeo or Membership.io. We are not responsible for problems caused by your equipment, connection, security settings or a third-party service outside our reasonable control, but we will take reasonable steps to help where we can.
- 3.5** We may make reasonable updates to resources or delivery arrangements where this does not materially reduce what you bought. Availability may occasionally be interrupted for maintenance, security or circumstances outside our reasonable control.

4. Resource licence: one school or organisation

- 4.1** All resources and digital content remain the intellectual property of We Teach Drama Limited and/or the credited authors, designers and licensors. Buying a resource gives you a limited licence to use it; it does not transfer ownership or copyright.
- 4.2** Unless the product page expressly states otherwise, each purchase provides a single-school, single-site licence for the school or organisation identified by the purchaser or at which the resource is first used. Authorised staff at that school/site may use the resource internally for teaching its own students.
- 4.3** THE LICENCE BELONGS TO THE PURCHASING SCHOOL OR ORGANISATION. Resources must not be copied, transferred or taken for use at another school or organisation, including when a teacher or other member of staff changes employment. A new licence must be purchased for the new school or organisation.
- 4.4** A personal payment by a teacher does not make the licence portable between workplaces. Once a resource is bought for, reimbursed by, or first used at a particular school or organisation, the standard licence is tied to that school/site.
- 4.5** A standard licence does not cover other schools in the same multi-academy trust, federation, group or company, or a separate campus, unless the product page says so or we agree a multi-school licence in writing.
- 4.6** Within the licensed school/site, authorised staff may adapt editable materials for their own teaching and may print or share appropriate student-facing materials with their own enrolled students. Any adaptation remains subject to these terms and must retain appropriate copyright or credit notices.
- 4.7** You must not, without our prior written permission:
- share source files, downloads, passwords or access links outside the licensed school/site;
 - upload resources to a public website, social-media platform, shared resource bank, trust-wide system or generative-AI service;
 - sell, sublicense, publish, distribute or commercially exploit a resource or an adaptation of it;
 - use a resource to train an AI model or create a competing resource or service;
 - remove or obscure copyright, branding, authorship or other rights notices; or
 - record, reproduce or redistribute a webinar, course or recording except where we expressly permit it.
- 4.8** If you need use across more than one school/site, please contact us before sharing the resource so that we can agree an appropriate licence.
- 4.9** If these licence terms are materially breached, we may suspend or end access and require all unauthorised copies to be deleted. This does not affect any other rights or remedies available to us.

5. Webinars, courses and recordings

- 5.1 A booking is for the named attendee(s) and the number of places purchased. Joining links must not be forwarded or used to admit additional attendees. A whole-school or group booking applies only where expressly described or agreed.
- 5.2 If a replay is included, its availability period will be stated on the product page or in the confirmation. Replay access is personal to the booked attendee(s) or licensed organisation and must not be recorded, downloaded or redistributed unless we give written permission.
- 5.3 We may make reasonable changes to a speaker, content, format or timetable where necessary. If a change is material, we will offer an appropriate alternative, credit or refund.
- 5.4 We may refuse admission or remove an attendee whose behaviour is disruptive, unlawful, abusive or infringes another person's rights. No refund is due where removal results from serious misconduct.

6. Prices, payment and invoices

- 6.1 Prices are shown in pounds sterling unless stated otherwise. We Teach Drama Limited is not VAT registered, so VAT is not charged.
- 6.2 Website payments are processed through the payment methods offered at checkout. For approved orders, we may accept payment by invoice or bank transfer on the payment terms shown on the invoice or proposal.
- 6.3 We may correct an obvious pricing or description error. If an error affects an order already placed, we will contact you and offer the choice of proceeding on the corrected basis or cancelling for a full refund.
- 6.4 We may suspend access or withhold delivery while an overdue amount remains unpaid. This does not affect our right to recover the amount due.

7. Cancellations by you

Webinar and course bookings

- 7.1 Unless the product page states different terms, requests to cancel or transfer a live webinar or course booking must reach us at least 72 hours before the scheduled start time. Where we accept a cancellation under this policy, we may offer a refund, credit or transfer. Requests made later than this, and non-attendance, are normally non-refundable because the place and delivery costs have already been committed.
- 7.2 If a recording or other digital content has already been supplied as part of the booking, any refund may be reduced to reflect the content already provided, to the extent permitted by law.

Downloadable and streamed digital content

- 7.3 Where you are a consumer and ask us to supply downloadable or streamed digital content during the 14-day cancellation period, we will seek your express consent to immediate supply and your acknowledgement that you lose the statutory right to cancel once supply begins. This does not affect your rights if the content is faulty or not as described.

Statutory consumer cancellation rights

- 7.4** If you are a consumer, you may have a statutory right to cancel a distance contract within 14 days. For a service, the period normally runs from the day after the contract is made. If you expressly ask us to begin the service during that period and then cancel, we may charge a proportionate amount for the service supplied. The right may end once the service has been fully performed with the required consent and acknowledgement.
- 7.5** The 72-hour booking policy is in addition to, and does not limit, any statutory consumer right that applies. Most purchases made by teachers, schools and organisations for professional or educational purposes will be business purchases rather than consumer purchases.
- 7.6** To cancel, email info@weteachdrama.com with your name, order number and the item or booking concerned. Where a refund is due, we will make it to the original payment method within the period required by law.

8. Cancellation or disruption by us

- 8.1** We may cancel, postpone or reschedule an event where reasonably necessary, including because of speaker illness, technical failure, low enrolment or circumstances outside our reasonable control.
- 8.2** If we cancel without offering a suitable alternative, we will refund the affected booking fee. If we reschedule, you may accept the new date or request a refund within the reasonable deadline we give you.
- 8.3** We are not responsible for additional costs such as travel, accommodation, cover or equipment unless we expressly agreed to meet them in writing.

9. Quality and problems

- 9.1** We will provide digital content as described and services with reasonable care and skill. If you experience a problem, contact us promptly and give us enough information to investigate.
- 9.2** If you are a consumer, digital content must be of satisfactory quality, fit for a particular purpose made known to us and as described. Services must be performed with reasonable care and skill. Your statutory remedies may include repair, replacement, repeat performance, a price reduction or refund, depending on the circumstances. Nothing in these terms reduces those rights.
- 9.3** For business customers, we may choose to correct, replace, repeat or refund the affected product or service where it materially fails to match its description or has not been supplied with reasonable care and skill, provided that you notify us within a reasonable time and cooperate with our investigation.

10. Educational use and outcomes

- 10.1** Our materials and training support professional judgement; they do not replace safeguarding procedures, risk assessments, school policies, awarding-body specifications or the need to adapt teaching to the learners and context.
- 10.2** We do not guarantee a particular examination result, inspection outcome, commercial result or other outcome. You remain responsible for how you select, adapt and deliver the material.
- 10.3** References to curricula, qualifications, specifications, websites or third-party materials are accurate to the best of our knowledge at publication but may change. You should check current requirements where they are important to your use.

11. Our liability

- 11.1** Nothing in these terms excludes or limits liability where it would be unlawful to do so, including liability for death or personal injury caused by negligence, fraud or fraudulent misrepresentation, or breach of rights that cannot legally be excluded.
- 11.2** If you are a consumer, we are responsible for foreseeable loss or damage caused by our breach of contract or failure to use reasonable care and skill. We are not responsible for loss that was not foreseeable, was not caused by us, or is a business loss.
- 11.3** If you are a business customer, we are not liable for loss of profit, revenue, business, anticipated savings, goodwill, opportunity or data, or for indirect or consequential loss. Subject to clause 11.1, our total liability relating to an order will not exceed the total amount paid or payable for that order.

12. Personal information

- 12.1** We use personal information in accordance with our Privacy Policy and use cookies and similar technologies as explained in our Cookie Policy, both available through our website footer.
- 12.2** Online events may be recorded where this has been stated. We will explain how the recording will be used and take reasonable steps to avoid including participants who do not wish to appear. Please keep your camera and microphone off if you do not want your image or voice captured.

13. Complaints

- 13.1** Please send complaints to info@weteachdrama.com or to our correspondence address. Include your order number, what went wrong and the outcome you are seeking. We will aim to acknowledge and respond within a reasonable time.

14. General

- 14.1** You may not transfer your contract or licence without our written permission. We may transfer our rights and obligations where this does not reduce a consumer's rights.
- 14.2** No person other than you and us has a right to enforce these terms. If a court finds part of these terms unlawful, the remaining parts continue in effect. A delay in enforcing a right does not waive it.
- 14.3** If you are a business customer, these terms, the product page, the order confirmation and any agreed written proposal constitute the entire agreement relating to the order. Any variation must be agreed in writing.

15. Law and jurisdiction

- 15.1** These terms are governed by the law of England and Wales.
- 15.2** If you are a consumer, the courts of England and Wales have non-exclusive jurisdiction, and you retain any mandatory rights and may bring proceedings in the courts available to you under applicable law.
- 15.3** If you are a business customer, the courts of England and Wales have exclusive jurisdiction over any dispute or claim arising from or connected with these terms or an order.

Questions about these terms? info@weteachdrama.com | +44 (0)1926 945104